

Rodrigo Silva

Systems Administrator

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📍 Pittsburgh, PA

🖱 rdgo.dev

in crodrigocs

Certifications

ITIL Foundations

MCSE Microsoft Certified Solutions Expert

Core Infrastructure

MCSA Microsoft Certified Solutions Associate

Windows Server 2008, 2012, and 2016

MCSA Microsoft Certified Systems Administrator

Legacy

Skills

PowerShell	● ● ● ● ●
Active Directory	● ● ● ● ●
VMware	● ● ● ● ●
Hyper-V	● ● ● ● ●
Windows	● ● ● ● ●
Linux	● ● ● ● ●
MacOS	● ● ● ● ●
Log Management	● ● ● ● ●
SSL/TLS	● ● ● ● ●
Firewall	● ● ● ● ●
Endpoint Protection	● ● ● ● ●
Disaster Recovery	● ● ● ● ●
Microsoft 365	● ● ● ● ●

Languages

English, Portuguese, French

Twenty-plus years in IT. Extensive hands-on experience testing, installing and upgrading systems. Good communication skills, fluent in English, Portuguese, and French. Experience in small businesses and large corporate environments.

Professional Experience

Peraton, Systems Administrator

2021 – present | Pittsburgh, PA, USA

Administration and deployment of Windows 2012/2016/2019 servers in Hyper-V and VMware environments. Management of Commvault, DPM and Veeam backup systems. Network troubleshooting including HP, Cisco and Juniper devices.

Northrop Grumman, Systems Administrator

2015 – 2021 | Pittsburgh, PA, USA

Administration and deployment of Windows 2008/2012/2016 servers in Hyper-V and VMware environments. Management of Commvault, DPM and Veeam backup systems. Network troubleshooting including HP, Cisco and Juniper devices.

Draker, IT Specialist

2012 – 2015 | Burlington, VT, USA

Administration and deployment of Windows 2008/R2 and Linux servers in a VMWare environment. Support of Windows 7 and Mac OSX workstations. Administration of all Active Directory infrastructure. Managing of WSUS and Remote Desktop Services. Managing and debugging of network infrastructure including HP switches, SonicWALL firewalls, EMC SANs and VPNs. Maintenance of hardware and software asset inventory. Managing user accounts and permissions, email system, antivirus system, internal information systems and phone system. Maintenance, monitoring and testing of Veeam backups.

IBM Canada (Kelly Services), Advanced Support Analyst

2009 – 2011 | Montreal, QC, Canada

2nd level remote support on Windows XP. Provided end users services including troubleshooting software, hardware, network connectivity, OS and application problems.

HP (formerly EDS), Incident Manager

2005 – 2008 | Sao Paulo, SP, Brazil

Management of critical incidents per ITIL policies in a multi-platform environment. Ensured that client and leaders were aware of any critical incidents while keeping them updated on incident status. Reviewed current approach to incident resolution and determined alternative courses of actions.

Education

IBTA – Brazilian Institute of Advanced Technology,

Network and Systems Administration, Associate of Science

2004 – 2006 | Sao Paulo, SP, Brazil